







Volume 18, Issue 2. Summer 2006

SC DHEC • Bureau of Water

### Resources – Come and Get'em

by Carol Roberts, Water Outreach

There have been a lot of changes in drinking water operation and maintenance since the enactment of the Safe Drinking Water Act. Requirements related to operator certification, monitoring and reporting, infrastructure needs, and emerging treatment technologies challenge regulators and operators as they work to understand and comply with multiple regulations. Luckily, there are resources that can help us all. The entities listed below put a lot of effort into providing useful information to those in charge of drinking water operations. They deliver the information in varied formats such as publications, on-site trainings, CDs and on-line. So, give them a call or visit them on-line. Enjoy!

### **Environmental Protection Agency (EPA)**

EPA's mission is to protect human health and to safeguard the natural environment upon which life depends. The EPA has a number of free resource publications such as guidance documents and fact sheets related to drinking water. On-line training is also available.

Contact Information: (800) 426-4791 or http://www.epa.gov/ebtpages/water.html

#### The National Environmental Services Center (NESC)

NESC provides information on the technical, managerial, regulatory, and other aspects of running a small community water or wastewater system. NESC offers a free environmental magazine and newsletter subscriptions, hundreds of free and low-cost products, database searches, and a toll-free assistance hotline.

Contact Information: (800) 624-8301 or http://www.nesc.wvu.edu

#### The Montana Water Center

The Center provides training for water professionals, teachers, and communities. There are a variety of publications and training tools available through the center.

Contact Information: (406) 994-6690 or http://watercenter.montana.edu/default.asp

#### Safedrinkingwater.com

Safedrinkingwater.com has a free electronic newsletter that presents general news stories of interest to the drinking water community. The newsletter contains a combination of timely articles and insightful commentary from the leading observers in the industry. *Contact Information: http://www.safedrinkingwater.com* 

#### The Water Environment Association of South Carolina (WEASC)

The purpose of WEASC is to serve those who work to promote, protect and preserve the water environment. The Association works towards the advancement of practical knowledge in the technology, design, construction, operation, maintenance, and management of water quality control systems and facilities.

Contact Information: (803) 939-9574 or http://www.weasc.org

## Services Center

**National Environmental** 

Tech Brief: Taste and Odor Control



omplaints about the taste and smell of drinking water may be an issue for your system. This Tech Brief examines common taste and odor problems and provides techniques for dealing with them in the treatment plant.

Get the Tech Brief at http://www.ndwc.wvu.edu/ndwc/articles/OT/SP06/OTsp06\_TB.pdf.

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South Carolina Department of Health and Environmental Control

NewsLeak © 2006 SC DHEC Published by S.C. DHEC Bureau of Water Editor: Carol K. Roberts robertck@dhec.sc.gov (803) 898-3542

CR-005078 9/06

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### Resources

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### Southeast Rural Community Assistance Project, Inc. (SERCAP)

SERCAP helps small rural towns and communities needing aid in upgrading their water and wastewater systems. They also provide training and technical assistance to rural residents for operation and maintenance of those systems, for capacity building and for economic development in their communities.

Contact Information: (866) 928-3731 or http://www.sercap.org/

#### South Carolina American Water Works Association (SCAWWA)

The South Carolina Section of the American Water Works Association is dedicated to providing resources for knowledge, information, and advocacy to improve the quality and supply of water in South Carolina. Members have access to a number of educational publications, trainings and events.

Contact Information: (803) 939-9574 or http://www.scawwa.org/

#### South Carolina Rural Water Association (SCRWA)

SCRWA's mission is to help water and wastewater systems supply South Carolinians with safe and affordable water and wastewater services. SCRWA provides technical assistance, educational and informative programs, publications, member support services and representation of their members in legislative and regulatory processes. *Contact Information:* (864) 833-5566 or http://www.scrwa.org/

#### The South Carolina Environmental Training Center

The goal of the South Carolina Environmental Training Center is to educate and train professionals, specifically in the areas of environmental, health, safety, leadership, and management. They offer many classes in varied formats for both drinking water and wastewater professionals. *Contact Information: (803) 778-7873 or http://www.sum.tec.sc.us/conted/scetc/scetc.asp* 

### **Security Issues**

Security practices should be a part of a utility's every day activities. Significant



actions are underway to plan for and practice response to emergency incidents. New security technologies are being developed to detect and monitor contaminants and prevent security breaches.

EPA has a Web site that provides resources for water utilities, state and local governments, public health officials, emergency responders and planners, assistance and training providers, environmental professionals, researchers and engineers, and law enforcement, among others. You can access these resources at <a href="http://cfpub.epa.gov/safewater/watersecurity">http://cfpub.epa.gov/safewater/watersecurity</a>.

Security resources designed specifically for small drinking water and wastewater systems are also available at <a href="http://cfpub.epa.gov/safewater/watersecurity/smallsystems.cfm">http://cfpub.epa.gov/safewater/watersecurity/smallsystems.cfm</a>.

### EPA Tools Help Small Water Systems Determine Monitoring Requirements

EPA has released a set of userfriendly products to help small drinking water utilities determine federal monitoring requirements and prepare water compliance samples under the Safe Drinking Water Act. The tool kit features an interactive Rule Wizard Web site that provides a complete list of federal monitoring requirements for the varied types and sizes of public drinking water systems.

A companion tool, *Interactive* Sampling Guide for Drinking Water Operators, features a downloadable CD-ROM with a video and a slide presentation that illustrates proper

sampling procedures. Case studies are also presented on the CD-ROM to help public water system owners and operators work with state and local agencies when contaminants are detected.

A brochure, *Interactive Sampling Guide* for *Drinking Water Operators*, provides an overview of the CD-ROM and the Rule Wizard. The brouchure will be sent to EPA's state and technical assistance partners for distribution to public water systems. The CD-ROM is available through the Safe Drinking Water Hotline at (800) 426-4791.



Launch the RuleWizard at\_ http://www.RuleWizard.org.

Use the Interactive Sampling Guide at http://www.epa.gov/safewater/smallsys/samplingcd.html.

### **Operator Training**

### Free Training in South Carolina

The Environmental Training Center is offering a training program for public water systems serving 3,300 or fewer persons. The program prepares entry level operators for state certification exams, and/or to assist licensed operators of qualified facilities in obtaining the necessary continuing education contact hours for license maintenance. For more information, call (803) 778-6656.

### Virtual System Explorer 2006

The System Explorer is a new training program developed by the Montana Water Center. It simulates small water system operations and can be used in workshops or by individuals on their computers. Users learn the basics of system operation, as well as how to recognize system deficiencies, perform a security risk assessment, and improve the financial and management capacity of a system. On-line and downloadable versions of Virtual System Explorer are available at <a href="http://montana.water.edu/training/ve">http://montana.water.edu/training/ve</a>. Computer requirements are a DVD-ROM drive and 1 Ghz processor.

### Operator Basics 2005

The newest version of this interactive CD-ROM contains three courses and a "Water Exploration" showcase to prepare operators of small water systems for certification. Practice math and exam questions, glossary games, and useful contact links round out this popular training tool.

Order the Operator Basics CD by calling the National Drinking Water Clearinghouse at (800) 624-8301 and ask for item number DWCDTR18, or e-mail to info@mail.nesc.wvu.edu.

Course work completed for certification or continuing education must be acceptable to S.C. Labor, Licensing and Regulation, Environmental Certification Board.

Some information regarding acceptable course work is available on their Web site at http://www.llr.state.sc.us/POL/Environmental/index.asp?file=CEExamples.htm, or call them at (803) 896-4434.



# State Revolving Fund News

The Drinking Water State Revolving Federal/State partnership that supports sustainability of our Nation's drinking water infrastructure. Since its beginning in 1997, the DWSRF has provided assistance to more than 4,300 projects improving health protection for over 100 million Americans. The program provides drinking water utilities access to low interest loans. South Carolina's SRF program has awarded \$75,751,538 since its inception. To learn more about SC's program, visit http://www.scdhec.gov/ water/html/srf.html, or call Mark Noble at (803) 898-3821.

# **Enforcement Division Report**

uring January 1 - March 31, 2006, the Enforcement Division issued one Consent Agreement, 53 Consent Orders, and five Administrative Orders. The Water Enforcement Division assessed approximately \$527,501.80 during the second quarter of 2006.

More information about enforcement activities within DHEC may be found at http://www.scdhec.gov/eqc/admin/html/eqcmain.html#Enforcement.

Enforcement Actions January 1-March 31, 2006					
	*(CA)	(CO)	(AO)	(EO)	
Agricultural Facilities					
Capacity Use					
Dams and Reservoirs					
Drinking Water	01	10	03		
Groundwater					
NPDES		19			
Pollution Control Act		21	02		
Recreational Waters					
Residential Wells		03			
Stormwater and Sendiment Control					

<sup>\*</sup>Consent Agreement/Consent Order/Administrative Order/Emergency Order

### Bureau of Water Telephone Numbers

Main Telephone Number (803) 898-4300

**Main Fax Number** (803) 898-4215

### **Local Environmental Quality Control Offices**

Zotal Zilviloimiontal (Lairt) Control Cilico
Aiken Office
Anderson Office
Beaufort Office
Charleston Office
Columbia Office
Florence Office
Greenville Office
Greenwood Office
Lancaster Office
Myrtle Beach Office
Spartanburg Office
Sumter Office

### For Information Call . . .

**Lead and Copper** 

Amanda Mol (803) 898-3794

**Bacteriological Monitoring Program** 

Celeste Sugg (803) 898-4156

THM and SWTR compliance

Leslie Owens (803) 898-4149

Radiological compliance

Idris Liban (803) 898-3573

IOC, VOC, and SOC compliance

Idris Liban (803) 898-3573

State Safe Drinking Water Act Fees

Martey Chaney (803) 898-3554

**Backflow Prevention and Cross Connection Control** 

John Watkins (803) 898-3567

Permitting of sources and treatment

Shawn Clarke (803) 898-3544

Permitting of water distribution lines

Wayne Stokes (803) 898-4159

Status of permit applications

Patty Barnes (803) 898-3550

Disinfectants/Disinfection By-product Rule

Richard Welch (803) 898-3546

**Consumer Confidence Report** 

Frank Dukes (803) 898-3988

SC DHEC Bureau of Water 2600 Bull Street (803) 898-3542 http://www.scdhec.gov/water

